## HOUSEHOLD WATER RATEPAYER ASSISTANCE PROGRAM

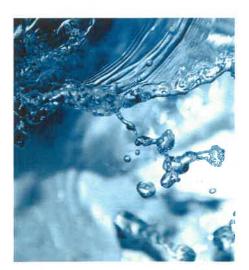


Utilities Can Receive Money for Income-Qualified Households in Arrears or with Terminated Service from Non-payment



## HOW DOES A WATER UTILITY TAKE PART?

- Find your Local Administrating Agency:
  - o Visit: hedfuel.azurewebsites.net
  - Enter community name
  - See agency for Fuel Assistance (same for Water Assistance)
- Contact agency & fill out paperwork
- Agency identifies potential households and asks utility to confirm
- If confirmed, agency sends payment to utility to eliminate/reduce arrears and/or restore service



HURRY! FUNDS MUST BE USED FOR ARREARS FROM OCTOBER 1, 2021 - SEPTEMBER 30, 2022.



For More Information, contact your Local Administrating Agency or MA DHCD at 617-573-1100

MA DEPARTMENT OF HOUSING AND COMMUNITY DEVELOPMENT

## Select a Community: Webster





Regional Admin Agency: Section 8, MRVP, RAFT, ERMA, HCEC

## RCAP Solutions, Inc.

191 May Street Worcester , MA 01602 (800) 488-1969



Central Massachusetts Housing Alliance

6 Institute Road Worcester, MA 01609 (508) 791-7265 x172

(providing ERAP, ERMA, and RAFT assistance only)



Local Housing Authority: Public Housing, Section 8, MRVP, AHVP Webster Housing Authority 10 GOLDEN HEIGHTS WEBSTER, MA 01570 508-943-1624



Emergency Shelter
Assistance (Families)

Southbridge TAO

1 North Street Southbridge, MA 01551 508-765-2400



Emergency Shelter Assistance (Individuals) Greater Worcester Housing Connection

25 Queen St. Worcester, MA 1601 508-757-0103 Ext. 6340



View Statewide Providers

Community Action Agency

**Fuel Assistance** 

Worcester Community Action Council, Inc.

	(WCAC)  484 Main Street, 2nd Floor Worcester, MA 01608 (508) 754-1176 x110 - Worcester		Google Maps
Weatherization Services	Worcester Community Action Council, Inc. (WCAC)  484 Main Street, 2nd Floor Worcester, MA 01608 (508) 754-1176 x110 - Worcester		Google Maps
Heating System Services	Worcester Community Action Council, Inc. (WCAC)  484 Main Street, 2nd Floor Worcester, MA 01608 (508) 754-1176 x110 - Worcester		Google Maps
Housing Mediation Program Details	Family Services Center of Central MA 210 Lincoln Street, Lower Level Worcester, MA 01605 (508) 756-4646	Google Maps	
	Mediation Services of North Central MA 435 Lancaster Street, Suite 224 Leominster, MA 01453 (978) 466-9595	G	pogle Maps
Legal Help Program Details	Community Legal Aid 405 Main Street, 4th Floor Worcester, MA 01608 (855) 252-5342	Google: Maps	